NC MEDICAID
2019 COUNTY PLAYBOOK:
Instructional Guide

NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Health Benefits

Using the Managed Care Status Estimates by County Report

We have compiled a report to help local Departments of Social Services plan for anticipated increases in call volumes and foot traffic. The new Managed Care Status Estimates by County Report includes:

1) Projected Totals by Status, which provides an estimated number of beneficiaries by Managed Care Status by county.
2) Projected Enrollment Notices, which provides an estimated number of enrollment packets that will be mailed to each household by county.

The following Playbook Fact Sheets provide information that will help you use the Managed Care Status report:

- Playbook Fact Sheet 3, Increase in Beneficiary Contact outlines key milestones that may impact increased contact. (https://files.nc.gov/ncdma/FactSheet3-Increase-Beneficiary-Contact-20190521.pdf)
- Playbook Fact Sheet 6: Managed Care Populations and Enrollment Notices provides definitions for each Managed Care status and links to the notices that beneficiaries will receive. (https://files.nc.gov/ncdma/FactSheet 6-Managed-Care-Populations-and-Enrollment-Notices.pdf)

The report can be accessed at ncfasthelp.nc.gov > **Economic Services > Managed Care Changes (MCC) > Managed Care Status Estimates by County.**

The report has been updated as of 6/17/19 after the P14 4.0 release of NC FAST. Some of the variations in the numbers compared to the first report have to do with additional beneficiaries being identified as Exempt or Excluded.

Worksheet 1: Projected Totals by Status
This worksheet provides an estimated number of beneficiaries by Managed Care Status by county. Please note:

- Use the filter on Column A to see numbers for your county.
- The estimated numbers in Column C are provided for each type of Managed Care Status for your county.
- Estimates are based on one point-in-time data. Actuals numbers will vary.
- Counties that launch in Phase 2 will likely see greater variation in actual totals.

Worksheet 2: Projected Enrollment Notices (For Phase 1 counties **ONLY**)
This worksheet provides an estimated number of enrollment packets that will be mailed by household by county in Phase 1.

- Column B estimates the number of households that will get letters beginning June 28*.
- We anticipate that additional households will qualify for Medicaid during the Open Enrollment periods. Therefore, Column C estimates the number of households that will get letters in the remaining months through November 1, 2019.*
- Estimates are based on one point-in-time data and assume an average household size of 1.75 people. Actuals numbers will vary.

*Dates are subject to change.